

GRAHAM *AND* GREEN

THANK YOU

Share your style with #grahamandgreen



*Thank you for placing an order with us.
We hope that you are thrilled with your super
stylish purchase and have enjoyed fantastic service.
We trust your goods meet your expectations but we
appreciate there may be times when you wish to
make a return. If this is the case, simply follow the
instructions in this form.*

Jamie and Louise Graham

CUSTOMER SERVICES

Monday to Friday: 9am - 6pm, Saturday: 10am - 6pm

Email: mailorder@grahamandgreen.co.uk

Phone: 0208 987 3700

WWW.GRAHAMANDGREEN.CO.UK

RETURNS FORM

Please complete this form and enclose with your unwanted goods in their original packaging, within 14 days of receipt and send to:

**GRAHAM AND GREEN, UNIT 1 THE HUB,
BUMPERS WAY, BUMPERS FARM, CHIPPENHAM, SN14 6LH**

TRANSACTION REF (Please see your receipt)

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YOUR PARCEL WAS PACKED BY

.....

BILLING ADDRESS

Full Name
.....

Address
.....
.....

Postcode
.....

Telephone / Email
.....

DELIVERY ADDRESS (only if different)

Full Name
.....

Address
.....
.....

Postcode
.....

Telephone / Email
.....

ITEMS TO RETURN

We can only replace faulty items with the same item. If you'd like a refund and to purchase something new, simply return your goods using this form and place a new order.

	PRODUCT CODE	DESCRIPTION	COLOUR/ SIZE	QTY	REASON CODE	ITEM PRICE	REPLACEMENT (same item only) OR REFUND?
1.							
2.							
3.							
4.							
5.							
					TOTAL:		

REASON CODES

- Not as expected 1
- Changed mind 2
- Faulty 3
- Wrong item arrived 4
- Broken in transit 5

YOUR COMMENTS

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